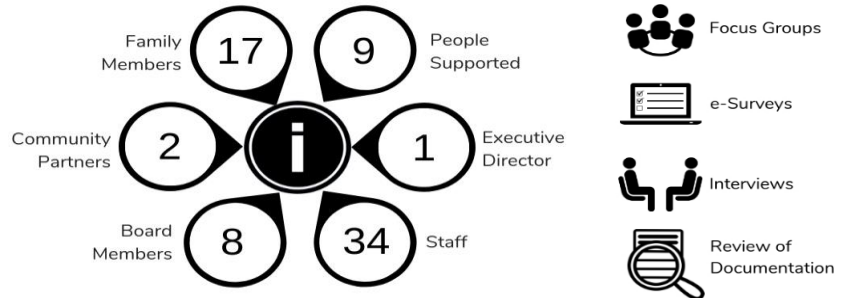


MISSION STATEMENT

Community Living Campbellford / Brighton supports people with an intellectual disability to fully participate in community life.

PROCESS



TAKE QUALITY TO THE NEXT LEVEL

- Continue to support people to define and achieve goals and dreams using the Personal Outcome Measures performance indicators – this involves asking each person what they want and evaluating CLCB’s responsiveness.
- Explore alternative accreditation options.
- Explore and determine future best use of CLCB properties and buildings with a focus on how to use these resources to better support people using services.
- Use existing resources (buildings, knowledge, connections) to address the shortage of affordable and innovative housing.
- Become an adopter of Lean methods to advance innovation, quality and sustainability.
- Expand the use of technology to support people to live empowered lives and improve business functions.



EXPLORE & ENGAGE IN CREATIVE & COLLABORATIVE PARTNERSHIPS

- Formally explore with other human service organizations ways in which you might partner to enable effectiveness, efficiencies, and sustainability.
- Engage new and existing partners in innovative and mutually beneficial projects.
- Explore and undertake creative fund development.



FOCUS ON WORKFORCE DEVELOPMENT

- Shift organizational culture through the use of a variety of strategies and continue to foster workplace wellness.
- Formalize a leadership succession plan and develop future leaders.
- Develop a comprehensive Human Resource Strategy, with a focus on recruitment and retention.